



Caspers Company  
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April 9, 2019

**VIA ELECTRONIC MAIL**

Attorney General Gordon MacDonald  
Consumer Protection Bureau  
Office of Attorney General  
33 Capitol Street  
Concord, NH 03301  
[DOJ-CPB@doj.nh.gov](mailto:DOJ-CPB@doj.nh.gov)

**RE: Security Incident Notification**

Dear Attorney General MacDonald:

I am writing to notify you of a suspected security incident involving the personal information of a resident of New Hampshire. An unknown third-party was able to gain unauthorized access to an email account of a Caspers Company employee on February 25, 2019. In response to the incident, we immediately disabled the compromised email account and implemented additional security measures designed to prevent the recurrence of such an attack.

Caspers Company is a family business that owns and operates restaurants in Tampa and Jacksonville, Florida. The affected individual was an employee of Caspers and a Florida resident at the time the individual's personal information was collected. While preparing notice, we learned that the individual had subsequently moved to New Hampshire.

Personal information of the New Hampshire resident affected by the incident includes Social Security number and first and last name. Notice was sent to the individual by U.S. mail on April 9, 2019. Credit monitoring has been offered to the individual.

Please contact me if you need any additional information regarding this incident.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed Shaw", written over a horizontal line.

Ed Shaw  
Executive Vice President Risk Manager